

**MINUTE OF CORPORATE AND ENVIRONMENTAL OVERVIEW & SCRUTINY
COMMITTEE – 2 MARCH 2017**

63 QUARTERLY PERFORMANCE INDICATORS (Q2 & Q3)

Consideration was given to the report of the Deputy Director of Housing and Inclusion & Borough Transformation Manager, which detailed performance monitoring data for the quarter ended 30 September 2016 (Q2) and the quarter ended 31 December 2016 (Q3). Additional outturn information in respect of Q3, was also made available.

In discussion comments and questions were raised in respect of:

- Performance managed through the LCC/BTLS Contract – provision of performance plans / breakdown of communications faults.

In response to a query relating to future access by all Members to papers at meetings electronically on tablets, the Director of Leisure and Wellbeing made an undertaking to raise this with the Deputy Director of Housing and Inclusion & Borough Transformation Manager. An update would be circulated to all Members.

RESOLVED: That the Council's performance against the indicator set for the quarter ended 30 September and 31 December 2016 be noted.